

	<h1>DECISION</h1>	NO. 2016/01
Subject:	Quality Policy	
Elaborated by:	Mr. Mikio Ozaki	
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Main scope of business of the company Precision Tools Service Czech s.r.o. is import and sale of machine, tools, measuring equipment including service and sale of spare parts and ensuring of repair of equipment. Headquarter of the company is at Na Radosti 399 I 155 21 Praha 5, where keep storage and administration offices.

Quality Policy is the base document in the field of the QMS Systems which comes from the mission and the values of the company.

Development of the company Precision Tools Service Czech s.r.o. is dependent on the customer satisfaction. To our customers we are able to offer and maintain the stability of the required quality of our services, as well as the evidence of our quick reaction to customer requirements. Main vision of our Quality Policy is the focus of all activities in the company on the fulfilment of demanding requirements of the customers and another involved parties.

This goal we want to achieve by following actions:

- permanent improvement and increase of efficiency in all activities
- the maximum orientation on the customer in the whole process in the functioning of the company
- ensuring the sufficient awareness of the customers about the offered products and services
- applying high requirements on the quality of products at the supplier companies as well
- respecting of ethical principles, maintaining correct relationship with our business partners and keeping all contractual terms
- endeavour and interest of the management of the company to invest sufficient resources for the improvement of the QMS System
- systematic training supporting personal as well as the professional growth of the employees
- elimination of mistakes and losses by the early realization of preventive measures as well as by the systematic observing and permanent improvement of processes with respect to possible risks
- integration of all subjects, who are involved into these business activities, it means suppliers, customers, visitors, public, into the Quality Management System and actively cooperate with them
- management of all activities in compliance with legal and other requirements, which relates to the scope of business

Mikio Ozaki
 Deputy Managing Director